

ACCESSIBILITY STATEMENT

The Sanderling Resort (sometimes hereinafter referred to as “Hotel”, “we”, “us”, or “our”) is dedicated to providing exceptional service to guests of all abilities. We strive to provide online content that provides an excellent user experience for visitors of all abilities, using any type of assistive technology to access the website. We base our website accessibility standards on the Web Content Accessibility Guidelines 2.1, level A + AA success criteria. In addition, we actively work to maintain, assess and improve the usability and accessibility of our website through training of our personnel, engagement of experts and regular testing of our digital accessibility.

Digital Accessibility Compliance Guidelines and Goals: We follow the World Wide Web Consortium (W3C) Web Accessibility Initiative (WAI) guidelines, which are in line with our philosophy of promoting usability for people of all abilities. In accordance with WCAG 2.1 AA-Level Compliance, our website strives to meet four core principles known by the acronym POUR. Perceivable. This includes providing alternatives to non-text content and alternatives to time-based media. Operable. We ensure the website is compatible with users’ browsing methods. Understandable. Our content and information on all amenities is provided in a clear, concise way that avoids ambiguity. Robust. A wide range of technologies can be used to access our site content.

Continuous Digital Monitoring: Our site undergoes real time monitoring and multiple scans per day to detect any accessibility errors that may arise due to the addition of updated content or website code. The site is continually evaluated using accessibility monitoring tools and assistive technology. Our team of accessibility experts manually investigates each error that may appear and applies an appropriate remedy in order to ensure the site’s functionality is available to the most diverse range of users possible. Data results of scans are recorded in long-term logs so that we are able to access a snapshot of the accessibility score of the website at any given time. We welcome feedback. If you experience any difficulty accessing or navigating our websites or have any accessibility-related questions or comments, we are listening. Please contact us at info@sanderling-resort.com with a description of the issue you encountered and your contact information. Your experience matters to us. The Sanderling Resort website may contain material from social media sites such as Facebook and Youtube, which are used to share additional content about our property, facilities and services. These third-party sites may have accessibility issues that are beyond our control. We invite you to review further public accessibility information directly from Facebook, Youtube, Twitter and Instagram.

Accessible Feature and Amenities: Sanderling Resort welcome guests of all abilities. Our property descriptions aim to allow any visitor to make an informed decision on whether the hotel is an appropriate choice for their needs.

Property Features:

- *Accessible public entrance with double 36”-wide doors and a ramp.
- *Accessible registration desk. The registration desk is 36” high.
- *Accessible route from the public entrance and rooms to the registration area.
- *Accessible elevators in North Inn and South Inn. Accessible route to the elevators from the public entrance, registration desk and rooms.
- *Accessible emergency exit with door width of 36”.
- *Public restroom (not accessible).
- *Accessible concierge desk.
- *Accessible route from parking area to the main entrance.
- *Space to accommodate accessible vehicles.
- *TTY for guest use.
- *Visual and audible alarms for smoke, fire and emergency.
- *Guest room televisions have closed captioning or closed captioning decoders are provided.
- *Braille signage throughout the property.
- *Service animals are welcome at the Sanderling Resort.

Accessible food and beverage outlets:

- Kimball’s Kitchen with door width of 42”
- Lifesaving Station with door width of 36”
- Event House with double 36”-wide doors
- Pavilion with double 36”-wide doors

Accessible route to accessible food and beverage outlets from the public entrance and rooms.

Accessible meeting and event facilities:

- Pavilion with double 36”-wide doors
- Event House with double 36”-wide doors
- Boardroom with door width of 36”
- Two ballrooms with double 36”-wide doors
- Terrace with door width of 36”
- Breakout Room with door width of 36”

Accessible route to accessible meeting and event facilities from the public entrance and rooms.

Fitness center with door width of 36”.

Accessible route (with ramp) to exercise facilities from the public entrance and rooms.

Indoor pool with door width of 36” and chair lift. Access is not accessible.

Accessible route to indoor pool from the public entrance and rooms. Please note that there is no accessible route to the pool from the spa.

Spa with door width of 36”.

Accessible outdoor pool with chair lift.

Accessible route to the outdoor pool from the public entrance and rooms.

Accessible Guestrooms:

South Oceanview King - Entrance door width of 36” Bathroom door width of 36” 1 king bed ADA tub Audible and strobe doorbell; closed captioning

South Oceanside King- Entrance door width of 36”; Bathroom door width of 36”; 1 king bed; Roll-in shower; Audible and strobe doorbell; closed captioning

Beach House Premium King - Entrance door width of 36”; Bathroom door width of 36”; 1 king bed; ADA tub; ADA compliant grab bars; ADA compliant Lav, sink, WC, audible and strobe doorbell; closed captioning

North Poolside King- Entrance door width of 36”; Bathroom door width of 36”; 1 king bed; Roll-in shower ADA compliant grab bars; ADA compliant Lav, sink, WC, audible and strobe doorbell; closed captioning

North Poolside King- Entrance door width of 36”; Bathroom door width of 36”; 1 king bed; ADA tub; Audible and strobe doorbell; closed captioning

North Sunset King- Entrance door width of 36”; Bathroom door width of 36”; 1 king bed; ADA tub; Audible and strobe doorbell; closed captioning

Accessible route from public entrance and registration area to accessible rooms.

Standard rooms have entrance door widths of 36” and bathroom door widths of 36”. Please note that they do not have any accessible features.

From a digitally-accessible website to complete descriptions of all onsite amenities and features, we wish to provide a positive experience from start to finish. Please note that this accessibility statement applies to all content on the Sanderling Resort website.

The hotel is not responsible for any third-party content on the website.



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